



# PATON & LEE

EQUINE VETERINARY SURGERY

## **Horse Shoppers Required!**

Looking for an equestrian bargain? On Sunday 15<sup>th</sup> March we are holding a table-top sale of equestrian equipment at our practice to raise money for Essex Horse and Pony Protection Society. All the pitches are now sold, but we would love to encourage as many buyers as possible to make this sale worthwhile for all our sellers. The sale runs from 10.30am until 1pm at the main practice, Hoo Hall, Oak Road, Rivenhall, Essex, CM8 3HG. Refreshments and cakes will be on sale and all proceeds will go to EHPPS. You can find out more about this great charity or donate online at <https://ehpps.org.uk/>. See you there!



## **Our 2020 Mission**

On Monday 9<sup>th</sup> March we held a meeting of the entire Paton and Lee Team to go through our exciting plans for the practice over the next decade. There is a real positive feel at Paton and Lee as we continue to grow and invest in training for our entire team and new technology for horse owners.

Our mission is to become the FIRST place you turn to for information, reassurance and treatment whenever you have concerns about your horse's health, performance or behaviour. We aim to provide horse owners with easy access to the latest evidence-based equine health advice, making sure we are always approachable and trustworthy. To demonstrate our commitment to providing a high-level of client care and an excellent client experience, we are now working towards gaining the RCVS Practice Standards Scheme (PSS) award for 'Client Service'. We pride ourselves on having accessible vets you can talk to or message for advice. We are available via Facebook messenger, WhatsApp, Instagram or email on [info@patonandlee.co.uk](mailto:info@patonandlee.co.uk). Our website also has over 75 information articles on a whole range of equine health conditions which are kept up to date with the latest evidence-based medicine. You can always trust what you're reading at <https://patonandlee.co.uk/education>.

If you'd like to talk to one of our vets about your own horse's health, feel free to ring us on 01376 513369.

## **Farrier MRI Evening**



We were delighted with the turnout for our first CPD evening for Farriers held on 26<sup>th</sup> February at the practice. 37 farriers from around the region were in attendance to listen to three great talks from Tony Lock BVetMed MRCVS (Paton and Lee), Holly Johnson BVSc CertAVP MRCVS (Hallmarq UK) and legendary Newmarket-based farrier Simon Curtis BSc PhD HonAssocRCVS FWCF.

Standing MRI is a fantastic tool for getting a precise diagnosis of equine lameness and allows targeted treatment. Our farrier evening demonstrated clearly how important MRI can be for guiding your farrier in remedial farriery when treating your horse's lameness, and how vital it is that vets and farriers work together as a team.

## **Ben's 2020 Marathon Challenge**

For the past few years Ben has been raising money for Brooke – Action for Working Horses and Donkeys. This year he will be taking on his toughest challenge yet with multiple marathon runs. He'll be starting with the London Marathon (if it goes ahead!), followed by the Edinburgh Marathon in May and then the 44 mile 'Classic Quarter' ultra-marathon in Cornwall, which traverses the rough and steep coastal path from Lizard Point to Lands End with over 5,500 foot of climbing. If any of the events are cancelled due to the current Corona virus outbreak, Ben will still complete the distances on his own

Ben is hoping to raise as much money as possible for Brooke and would hugely appreciate any support you are able to give. Everyone who sponsors Ben will have their names added to his T-shirt for the marathons and will also have the chance to win a scenic flight around the region with Ben as their pilot. His fundraising site can be found at [www.virginmoneygiving.com/ben2020](http://www.virginmoneygiving.com/ben2020) Thank you!

## **Client Satisfaction Survey – Win £50**



We want to provide you with the best possible service and become the FIRST place you turn to for your horse's healthcare. To understand better how we can improve our service we now have an online survey you can access via the QR code on the left, or from our Facebook page or website [www.patonandlee.co.uk](http://www.patonandlee.co.uk) - click on the "Win £50 With Our 2020 Survey" link.

The survey should only take a few minutes to complete. We will select a client at random to receive £50 off their next vet's bill or as credit on their account. Entries close at the end of April 2020. Thank you!