



PATON & LEE

EQUINE VETERINARY SURGERY

Happy New Year

Wow – it's 2016 already. We're not quite sure how that happened, but as always we're looking ahead to a busy year at Paton and Lee full of new events, offers and education to help you negotiate owning a horse, pony or donkey with as little trouble as possible. Hopefully you won't have any horsey emergencies, but you can rest assured that we'll always be here for you if you need us. Happy New Year and let's hope it will be as vet-free as possible!

Petplan Veterinary Awards

In 2015 we were delighted to receive 5 nominations for the Petplan Veterinary Awards – the Oscars of the veterinary world! It was especially rewarding that the late and great Sherry Brierley was nominated for the Practice Manager of the Year Award after so many years of dedication, care and service to the practice. We are thrilled to have received 3 nominations for 2016 already, including a nomination for the coveted Practice of the Year Award. There is still time to nominate online at www.petplanequine.co.uk/vetawards. We are especially keen to recognise the vital work that our support staff and nursing team carry out, often behind the scenes and without recognition. The categories include Vet Nurse of the Year and Practice Support Staff of the Year. We would love to receive your nominations. Entries close on January 31st 2016. Thank you so much!

Certificate Success

Since our previous newsletter we are delighted to announce that vet Zoë has successfully completed her certificate in Advanced Veterinary Practice, with her designated subject being Equine Medicine. This gives Zoë even more letters after her name! She is now Zoë Windley BVetMed(Hons) MREs CertAVP(EM) MRCVS. More importantly, and in spite of all those letters, Zoë remains a fantastic vet and a lovely person. Chloe and Charlotte are both on the brink of completing their own certificates this year, so we wish them the best of luck with the remaining hard work required to complete these examinations.

Win £500 With A Dental Check-up

To kick-off 2016 we are giving away £500 to one lucky client in an amazing prize draw. All you have to do to enter the draw is get your horse's teeth checked and treated as necessary by one of our vets in either January, February or March. The winner will be chosen at random at the end of this period and receive £500 in cash once any balance on their account is cleared. To book your dental check-up, just call the office today. Normal fees for any visit and dental work will apply. Our 2016 prices for routine dental work are:

- Dental check with gag and light source (no rasp required): **£26** inc vat
- Routine rasp of sharp enamel edges and focal overgrowths: **£48** inc vat (no sedation) **£60** with sedation



All of our veterinary surgeons are fully equipped, qualified and insured to carry out equine dental work. We all use portable HDE Evolution Flexxidisc rasps for quiet, safe and efficient dental rasping, so make sure your horse's teeth are in tip-top condition for 2016! See online for further details.

Evening Talk – Tuesday 15th March 2016

“Competing at your best.”



Have you ever felt nervous whilst riding or competing? This talk is for you!

Following the huge success of our evening talk in October, we are planning to continue our evening talks at the new location of The New Rickstones Academy in Witham. We are thrilled to announce that our guest speaker at 7.30pm on Tuesday 15th March 2016 will be Charlie Unwin, Performance Psychologist to many stars of the equestrian world including Sharon Hunt, Lucinda Green and the Great Britain Young-Rider and Junior Teams. Charlie is not only a fantastic psychologist who will be able to improve both your competition performance and general riding, he is also a great communicator and engaging speaker. This promises to be our best evening talk yet, so make sure you book your place by contacting the office on 01376 513369. As always, places are FREE and refreshments will be provided, but due to the increase in demand for these talks we will have to keep a strict guest list, so if you'd like to come along please make sure your name is on it! The venue will open at 6.30pm for the usual food, drinks, goodies and chat. Full details are available on our website and Facebook page, as always.

Updated Passport Regulations for 2016

There are now new regulations for horse passports in the UK. All new passports have to have the horse's identity drawing completed in addition to a microchip. The cost of issuing a passport, filling in the identity certificate and supplying and implanting a new microchip is now £85 including VAT but excluding any visit fee. All passport applications must be returned to the passport issuing organisation within 14 days of completion. Passports must still be applied for before any foals are 6 months old, or by the end of the year of birth, whichever comes first. Any passports applied for outside of these date-ranges will be issued as replacement passports, and will therefore automatically have Section IX stamped to ensure those animals cannot enter the food chain. If you have any questions about passport regulations, please feel free to call the practice.

Update to Terms and Conditions

Our terms and conditions have been updated for 2016. Full details are available on our website, or on request from the office. The greatest change is to our increasingly popular half-price visit fee 'zone-days', which will need to be booked at least 48 hours in advance and for which payment must be made at the time. Zone day posters and the timetables for our 2016 zone days are now available from our website and Facebook page, or laminated copies of the zone day posters can be sent out by the office on request.

**Thank you once again for choosing to use Paton and Lee to treat your horse, pony or donkey.
We wish you all a successful and vet-free 2016 (apart from routine work of course!)
Paton and Lee, Oak Road, Rivenhall, Essex, CM8 3HG 01376 513369 info@patonandlee.co.uk**