



## EQUINE VETERINARY SURGERY

### **Season's Greetings to all!**

What a year! We hope you've all managed to stay relatively safe and sane throughout. In many ways we've been lucky to have horses keeping us outside and active throughout 2020.

We'd like to you all a very Merry Christmas, whether you're in Tier 2, 3 or 4.

We're all looking forwards to a much better 2021!

. As always, we're the FIRST place for your horse's healthcare. If you need us, our vets will be here for you, 24/7 and 365. For all things non-emergency, our office hours over Christmas are:

Thursday 24<sup>th</sup> December – 8.30am-1pm (As normal)

25<sup>th</sup> – 28<sup>th</sup> December – Closed. Emergencies Only Call 07894 682937

29<sup>th</sup> – 31<sup>st</sup> December – 9am-4pm

1<sup>st</sup> January – Closed. Emergencies Only Call 07894 682937

### **Petplan Veterinary Awards 2021.**



We have always been extremely grateful for the support our wonderful clients have given in nominating us for the Petplan Veterinary Awards. The nominations are now open for 2021, and we'd love to call on you all once again. If you've been pleased with the service provided from Paton and Lee over the past 12 months, it would be great if you could take the time to let Petplan know about your experience. You can nominate for the following categories: Practice of the Year; Practice

Support Staff of the Year; Practice Manager of the Year, Vet Nurse of the Year and Vet of the Year.

Thank you so much!

<http://www.petplan.co.uk/vetawards>

### **Zone Days for 2021**

With good planning, our half price visit fee days remain the best way to save on your routine veterinary work – vaccinations, dental examinations, and health checks, etc. Because of their popularity, we've had to change some of our Zone Day areas for 2021, so if you are in Zone 3 (East of Colchester) or Zone 6 (South of River Crouch / A127) see the next page for details. Terms and conditions do apply for our zone days – you won't be able to choose a specific vet for them, and you won't be able to choose the time of your visit, but we'll ring you in advance to let you know when we'll be arriving. You'll also have to pay in advance, which is easy to do over the phone or via our website. Full terms are on our website, where you can also find posters for each of our 6 zones throughout the region, giving the timetable for 2021.

<http://patonandlee.co.uk/details/24>



## Zone 3 & 6 Changes

Due to popular demand, we have amended Zone 3 (East of Colchester) and Zone 6 (South of River Crouch/A127) this year.

Zone 3 has now been split into Zone 3 North (North of the A120) and Zone 3 South (South of the A120). Zone 3 North days will shift to alternate Mondays throughout 2021, and where there is a Bank Holiday will be on the following week.



Zone 6 has now been split into Zone 6 East (East of A130, excluding Canvey Island) and Zone 6 West (West of A130, including Canvey Island). Zone 6 West will shift to alternate Fridays throughout 2021, and where there is a Bank Holiday will be on the following week.

All the dates are available on our website or you can get a Zone Day poster delivered to your yard by requesting one from the office.



### Welcome Back Charlotte!

We know you will all be just as excited as us to have Charlotte back from maternity leave.

Charlotte (& Wobbly 🐾) will be with us and available for appointments on Mondays and Tuesdays each week.

### Christmas Prizes Galore On Facebook

We're giving away lots of goodies on our Facebook Page in the run up to Christmas. If you're not already following us, Facebook is the best place for up-to-date news, information and interesting cases from the practice. Have a look, and hopefully you'll win yourself a last-minute Christmas treat!

[www.facebook.com/patonandlee](http://www.facebook.com/patonandlee)

